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Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose a smaller internet service provider because we live in an apartment that had both AT&T and Xfinity and for 3 times the cost we got constantly throttled internet, so much so that the many students (USF) and people who work in my apartment from home would have to go to a cafe or library instead of being able to take video calls or do other simple actions at home. when asking about this we would be put on hold for hours at a time, promised house calls to check out connection and nothing would change. Since we changed to Sonic they have made it affordable to have the essentials and when our connection seems whack we have a service person at our door the next day, without being on hold for hours.

Thanks, Kevin

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